

Privacy Policy

Last Updated: June 6, 2026

1. Introduction

[BUSINESS NAME] ("Company," "we," "our," or "us") respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, store, and share information when you use our website and services.

By using our website, you agree to the practices described in this Privacy Policy.

2. Information We Collect

Customer Information

- Full name
- Email address
- Phone number
- Property address
- City and state
- Project details
- Service requests

Contractor Information

- Company name
- Owner name
- Email address
- Phone number
- Service areas
- Licensing information
- Insurance information
- Business information submitted during application

Technical Information

- IP address
- Browser type
- Device information

- Website usage data
- Cookies and analytics information

3. How We Use Information

We may use collected information to:

- Match customers with contractors
- Contact users regarding service requests
- Process contractor applications
- Improve website functionality
- Prevent fraud and abuse
- Maintain records and business operations
- Comply with legal obligations

4. Sharing Information

Participating Contractors

When a customer submits a service request, we may share submitted information with one or more participating contractors for the purpose of providing quotes, consultations, or services.

Service Providers

We may share information with trusted third-party providers that help operate our business, including website hosting providers, email providers, analytics providers, CRM systems, and workflow automation systems.

Legal Requirements

We may disclose information if required by law or to protect our rights, users, or business operations.

5. Cookies and Analytics

Our website may use cookies and similar technologies to:

- Improve user experience
- Analyze website traffic
- Measure marketing performance
- Remember user preferences

Users may disable cookies through browser settings, although some website features may not function properly.

6. Data Security

We implement reasonable security measures designed to protect personal information.

However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

7. Data Retention

We may retain submitted information for as long as reasonably necessary to:

- Provide services
- Maintain business records
- Resolve disputes
- Comply with legal obligations

8. Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of third-party websites.

9. Children's Privacy

Our services are not intended for individuals under the age of 18.

We do not knowingly collect personal information from children.

10. Your Rights

Depending on your location, you may have rights regarding your personal information, including:

- Access to your information
- Correction of inaccurate information
- Deletion requests where applicable
- Withdrawal of consent where applicable

Requests may be submitted using the contact information below.

11. Changes to This Policy

We reserve the right to modify this Privacy Policy at any time.

Updated versions will be posted on this page with a revised effective date.

12. Contact Information

If you have questions regarding this Privacy Policy, contact:

[BUSINESS NAME]

[EMAIL ADDRESS]

[PHONE NUMBER]

[BUSINESS ADDRESS]